Account Collection

Effective: Moved to Policy Library from UPM 11.2(4)
Contact: Accounts Receivable Office

Introduction

This policy provides a mechanism for payment on debts owed Iowa State University that will be compliant with federal and state collection law.

Policy Statement

Customer accounts in the University Receivables System with delinquent balances will be collected by the Accounts Receivable Office. Customer accounts that remain delinquent after in-house collection efforts have been exhausted may be assigned to an external collection agency.

Resources

- Accounts Receivable Office