Customer Account Numbers

Effective: Moved to Policy Library from UPM 11.2(2)
Contact: Accounts Receivable

Introduction
Customer accounts are required in order to charge sales and services for the billing and collection process.

Policy Statement
Departmental sales and service charges will be entered on the customer’s account. A customer account number is assigned by the Accounts Receivable Office for non-students and non-employees. For students and employees, customer account numbers are assigned by the office that is assessing the charge.

Resources

Links
  • ISU Fee-for-Service Operations
  • Accounts Receivable Office