Identity Theft Prevention

Effective: November 5, 2009Reviewed: December 2015

4 Contact: Accounts Receivable Office

5 Introduction

- 6 Iowa State University extends, renews, and continues credit for student and employee accounts
- involving student loans, institutional loans, and payment for services received over time. Also, in
- some instances, ISU receives consumer reports from credit reporting agencies. Due to its
- 9 involvement in these activities, ISU must comply with the "Red Flags Rule" established by the
- Federal Trade Commission (FTC) to help prevent identity theft. These regulations are part of the Fair
- and Accurate Credit Transactions Act of 2003 (FACTA).

12 Policy Statement

13 Identity Theft Prevention Program

- As required by the FTC's Red Flags Rule, Iowa State University has established and will maintain an
- Identity Theft Prevention Program approved by the Board of Regents, State of Iowa. The Identity
- 16 Theft Prevention Program shall include reasonable policies and procedures to:
 - Identify relevant red flags for covered accounts ISU offers or maintains and incorporate those red flags into the Program;
- Detect red flags that have been incorporated into the program;
- Respond appropriately to any red flags that are detected to prevent and mitigate identity theft; and
- Assure the program is updated periodically to reflect changes in risks involving possible identity theft and fraud.

24 Responsibility for Compliance

- Under the university's Identity Theft Prevention Program, ISU employees have a responsibility to
- obtain and verify the identity of persons opening or using covered accounts. In addition, ISU
- 27 employees are expected to notify the program administrator (i.e., the director of Accounts
- Receivable) if they become aware of an incident of identity theft or of failure to comply with the
- 29 program. At least annually or as otherwise requested by the program administrator, ISU staff
- responsible for development, implementation, and administration of the program shall report to the
- program administrator on compliance with this program.

Resources

- 33 Links
- Accounts Receivable Office
- 35 Files
- Identity Theft Prevention Program [PDF]

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