Account Collection

Effective: Moved to Policy Library from UPM 11.2(4)
Reviewed: December 2015
Contact: Accounts Receivable Office

Introduction
This policy provides a mechanism for payment on debts owed Iowa State University that will be compliant with federal and state collection law.

Policy Statement
Customer accounts in the University Receivables System with delinquent balances will be collected by the Accounts Receivable Office. Customer accounts that remain delinquent after in-house collection efforts have been exhausted may be assigned to an external collection agency.

Resources

Links
- Accounts Receivable Office